From National to Local: Building HPV Vaccination Capacity in Primary Care

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HPV nationwide pilot project with FQHCs

Best Practices & Recommended Strategies Applying
Lessons
Learned to
Oregon



Two CDC Grant Awards

National HPV Roundtable

https://hpvroundtable.org/



HPV Vaccinate
Adolescents against
Cancer project (VACs)





Pilot Background

- Building on cancer prevention partnership with FQHCs
- ACS PC staff training and technical assistance
- 30 partner FQHCs







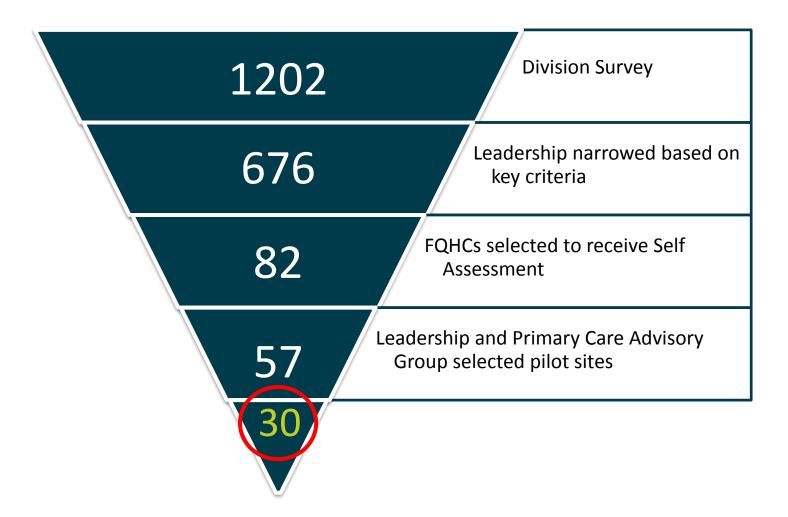
Pilot Goal



Increase HPV vaccination rates for 11-12-year-olds in partner Federally Qualified Health Centers (FQHCs) through improved provider awareness and improved system processes.



FQHC Selection





Training & TA for 30 FQHCs

2-year Practice Change	1-year Capacity Building & Provider Training	Education & Technical Assistance
\$90,000 ACS Expertise & Collaborative Action Plan	\$10,000 ACS Expertise & Collaborative Action Plan	ACS Expertise & Collaborative Action Plan



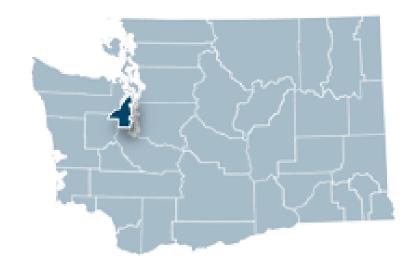
Intervention Strategies

- Training providers to make effective recommendations
- Modifying EHR systems to track HPV vaccination and prompt providers
- Implementing standing orders
- Implementing client reminders
- Measuring performance



Peninsula Community Health Services Bremerton, WA

- 7 medical clinic sites
- 4 dental clinic sites
- 25,877 patients served in 2016



 66% Medicaid; 16% other 3rd party; 10% Medicare; 7% uninsured





Discovery

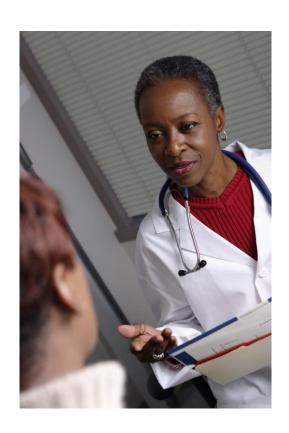
602 active patients ages 11-12 325 were for a medical visit





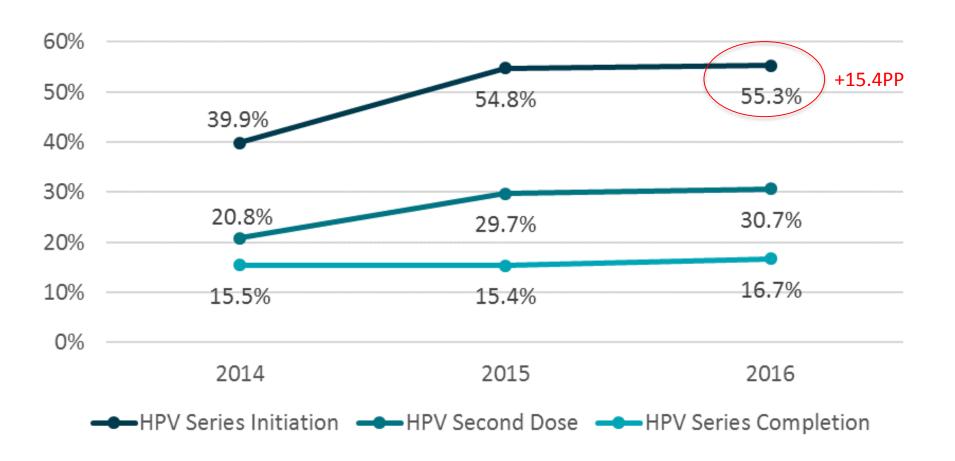
Collaborative Action Plan

- Collect baseline vaccination rates
- Identify evidence-based interventions
- Project target goal
- Train clinical staff
- Provide technical assistance
- Regular data collection





HPV Vaccination Rates



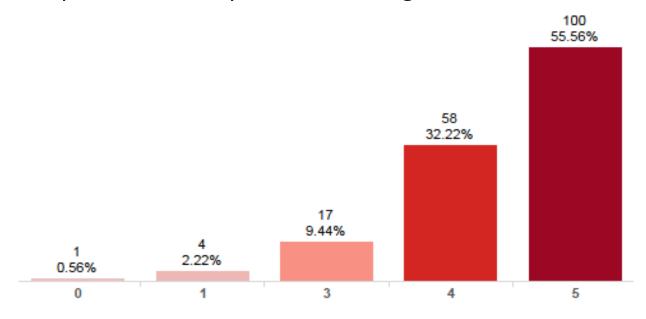




Clinician and Staff Training

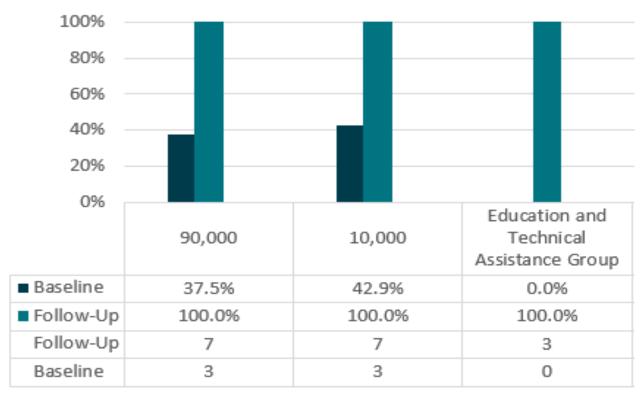
1,978 FQHC staff trained (76 per FQHC partner)

HPV vaccination recommendation quality score among 177 providers surveyed after training



Intervention Implementation

Implementation of standing orders for HPV vaccination (baseline and follow-up FQHC self-assessment)







EHR and Data Capacity

78% increased capacity to pull HPV data and calculate HPV vax rates

83% increased capacity to use HPV data in quality improvement efforts



Major process changes

- 9 partners added walk-in appointments
- 11 partners added shot-only visits
- 8 partners extended their hours
- 3 partners added HPV vax initiatives at school clinics



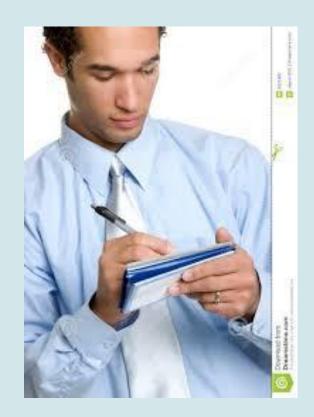
Building on Success Evidence-Based Interventions & Strategies

HPV vax rates improved

- Series initiation more than series completion
- Most change happened in first year
- Spillover to meningococcal and Tdap

Recommendations

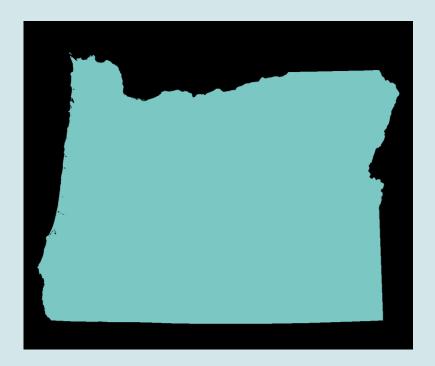
- 1. Focus on quality improvement framework
- 2. Streamline and support data collection
- Utilize evidence-based interventions such as provider reminders, provider assessment & feedback, standing orders
- 4. Partnerships & collaboration



Download the full evaluation report: bit.ly/PilotEval



What are we doing now? HPV Vaccination efforts in Oregon Through Partnerships and Collaboration





Cancer Control at ACS





OHSU Knight Cancer Institute Community Partnership Program Grant

Tier 2 Award: August 1, 2017-December 31, 2018

Preventing Cancer by Increasing HPV Vaccination

Rates in Clatsop County

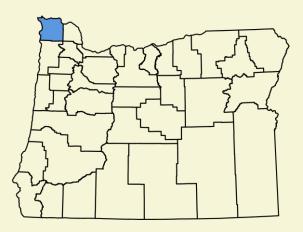
Clinical Quality Improvement
HPV Provider Training
Community Awareness/Education
Statewide HPV Summit!!





Clatsop County Department of Public Health Collaborative Action Plan

- Assess Clinic Capacity & Identify Baseline and Target Rates
- HPV Provider Training
- Outreach: distribute educational materials to teens, parents and clinical teams
- 5 Presentations to local high school health classes
- Someone You Love Documentary



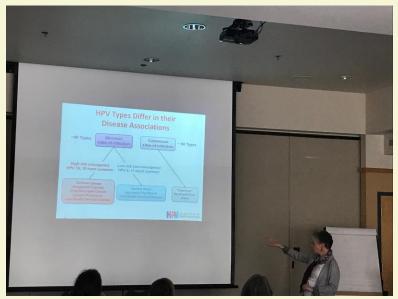




Quality Improvement Components

Practice Change Pilot

- Training Clinicians & Staff
- Improving EHR Function& Utilization
- Setting Baselines
- Assessing Practice Capacity
- Preparing for the Intervention Phase





HPV Vaccination Systems and Strategies Inventory 2.0

This tool is designed to be completed as a group with the quality improvement team as a key part of an HPV VACS QI project. This version 2.0 of the *Inventory* can be used both as a baseline, completed at the start of an HPV VACS QI project, and as a follow-up, completed one year after kicking off a project and each year the project continues.

Calculating baseline vaccination rates is a crucial component of an HPV VACs QJ project, included in Step 2: Make a Plan from the American Cancer Society's Steps for Increasing HPV Vaccination in Practice action guide. Completing the Inventory at the start of a project creates a baseline of your system's active strategies and processes related to HPV vaccination, as well as baseline vaccination rates. These data can help your team identify opportunities and optimize your strategy to increase HPV vaccination rates. Baseline data will also allow you to measure your project's activities and outcomes once you complete a follow-up.

Completing a follow-up Inventory is also a crucial part of an HPV VACS OI project, as it allows your team to measure your success. Systems that summit follow-up data will receive a report demonstrating systemspecific impact, as well as de-identified comparison data from other systems across the country.

For baseline Inventories completed in 2018 (reporting 2017 vax rates), please save completed forms as YearBaselineSystemName in this folder.

Demographic Information										
1. System Name:								2. State:		
3. DUNs Number:						4. Date Inver	ntory Co	mpleted:		
5. Name of ACS staff person completing this report:										
6. Is this a baseline or follow-up?										
7. System contact n	ame:									
8. System contact title: Chief Executive Officer / Executive Director Chief Operations Officer / Clinic Operations Director Chief Medical Officer / Medical Director Chief Nursing Officer / Director of Nursing Quality Director / Manager										
Other (specify):										
9. Total number of clinic sites in system:										
10. Number of clinic sites participating in the HPV VACs QJ project:										
11. Do you have a	-				that apply):	Urban clini Suburban c Rural clinic School-bas Mobile clin	clinics s ed clinic nics	s	·	
12. Did your system HPV vaccination oth over the past 12 mg	ner tha				O Yes		○ No			
American Cancer Society HPV VACs Systems and Strategies Inventory 2.0 1						1				



QI Readiness Assessment - Interview Guide

This tool has been modified from the Practice Improvement Capacity Rating Scale document

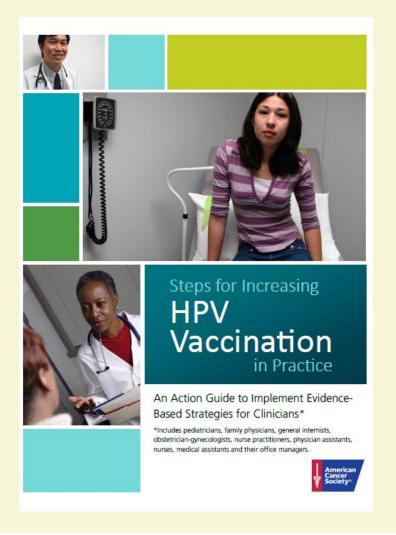
(http://www.rwif.org/content/dam/farm/reports/issue_briefs/2014/rwif410315) created by the Robert Wood Johnson Foundation as part of their Aligning Forces for Quality (AF4Q) effort. These modifications include: editable fields, new structure facilitate note taking, automated calculation of score, and modifications to language to reflect changing national QJ efforts. The scoring infrastructure has not been modified.

- Who should use this tool? This tool has been modified for ACS Primary Care Systems staff to interview their FQHC/CHC partner, not to give the
 partner to complete. This is an internal American Cancer Society tool not to be shared with others.
- When should I use this tool? This tool is designed to help you identify if a partner is ready to initiate or expand a quality improvement project.
 This tool can be used before or after deciding on the cancer control area of focus (CRC, HPV vaccination, Breast, Cervical, Lung) for a QI project or to assess readiness to expand an existing QI initiative. For a HPV VACs QI Project, this interview should occur prior to complete the HPV Vaccination Systems and Strategies Inventory.
- Does the interview need to be in-person or can it be over the phone? Ideally the interview would be in-person to facilitate relationship building.
 Conducting the interview over the phone is the next best thing.
- If I already know the answer, do I need to ask the question? No, if you have existing knowledge, use it! Complete the section with your existing knowledge. You can also use this knowledge to reframe questions.
- How should I use this tool?
 - o Refer to the original tool for complete step-by-step instructions for scheduling, completing and follow-up after the interview.
 - o Begin with the first question and use the subsequent questions as needed.
 - If the interviewee responds with an answer that puts them in the first category (indicated by the + symbol), be sure to capture more
 information as this is an area where improvement is critical prior to engaging in QI.
 - o You can either capture responses in the tool or use the question summary page and later summarize responses into the tool.
 - Wait until after the interview to score each question.
- How can this tool support my work? This tool was designed by the RWJ Foundation as "a resource for practice coaches to identify readiness of
 ambulatory practices to conduct quality improvement (QI) activities and how best to structure consultative support." This tool is not intended to
 indicate who you should or should not partner with, but rather how you can best support your partner.

Demographic Information							
FQHC System Name:		State:		DUNs N	umber:		
ACS Interviewer Name:					Intervi	ew Date:	
FQHC Interviewee Name	:		Interviewee Title:				

American Cancer Society | QI Readiness Assessment







Increasing HPV Vaccination: An Overview



Step #1 Assemble a Team

Identify a HPV Vaccination Champion.

Form a Quality Improvement Team for HPV Vaccination.

- Identify clinical and non-clinical staff to serve as change agents.
- Agree on team tasks.

Identify External Organizations and Resources to Support Your Efforts.

Step #2 Make a Plan

Identify Opportunities to Increase HPV Vaccination.

- Complete a capacity assessment.
- Map your current vaccination process.
- Share the results with staff.

Determine Baseline Vaccination Coverage Levels for 11-12 year olds.

- Calculate the baseline vaccination coverage level for each HPV dose, Tdap and Meningococcal.
- Improve accuracy of the baseline rates.

Design Your Clinic's HPV Vaccination Strategy.

- Choose multiple strategies that build on past quality improvement successes.
- Create a HPV vaccination policy.
- Incorporate staff feedback into strategy design and implementation.

Step #3 Engage & Prepare All Staff

Engage All Clinical and Non-Clinical Staff in Your Efforts.

- Train all staff to ensure consistent, positive message delivery to parents and patients.
- Utilize human stories to increase staff investment.

Prepare the Clinic System.

- Modify your EHR System to accommodate the needs of your plan.
- Ensure your vaccine supply and storage needs are met.

Prepare the Parent & Patient.

- Provide targeted education materials.
- Prepare the Clinicians.
- Train clinicians on how to effectively communicate with parents and patients.
- Provide targeted provider education materials.

Step #4 Get Your 11-12 Year Olds Vaccinated

Make a Strong Recommendation.

 Recommend the HPV vaccine series the same day, same way you recommend other adolescent vaccines.

Prompt the Provider.

 Ensure clinicians know that a specific patient is due or overdue for HPV vaccination.

Increase Access.

- Incorporate standing orders into clinic procedures.
- Provide walk-in or immunization only appointments.

Track Series Completion & Follow Up.

 Remind parents when it is time for the next dose of vaccine or the vaccine is overdue for their adolescent.

Measure and Improve Performance.











HPV Provider Training You Are the Key to Cancer Prevention

600 Providers Trained & Counting...

- Independent Physicians Association, Astoria, OR
- Columbia Pacific Coordinated Care Organization
- La Grande Provider Network
- Deschutes County Health Department
 Immunization Coalition
- 100 Pharmacists
- FQHCs: La Pine CHC Central OR; Siskiyou CHC Southern OR
- Bay Area Hospital, Coos Bay
- Screenwise/Oregon Breast & Cervical Cancer Program
- Salem Clinic





Community Awareness & Education



- CME CNE CE
- Call to Action
- Expert Panel Q&A Session







Help us Help You

Primary Care Mangers are trained quality improvement practice facilitators, knowledgeable public health professionals and innovative and flexible.

We can:

- Facilitate a quality improvement process
- Increase health system capacity for screening navigation
- Provide materials
- Coordinate trainings
- Share best practices





Help us Help You

We can also:

- Implement evidence based interventions
- Support data and EHR clean up
- Partner on funding opportunities
- Increase medical neighborhoods in communities to support quality screening/vaccinations and appropriate follow up.

Thank you!

Questions?

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